

# **CONFERENCE AGENDA**

& SESSION DESCRIPTIONS

# Tuesday, May 3rd

**Times listed in Central Time** 

**ON-GOING** 

Ask the Expert EXPO: Partner Resource Central (PRC) & Serving the Military Throughout the conference, you can use your breaks to pop into the Expo where you'll find a PRC booth and a Military booth with great resources for you to learn about the topics. You

can also reach out to HC and SHRM experts with specific questions.

Kate Seaton, Holmes Corporation

Eddice Douglas, SHRM

9:40am - 9:55 am Networking with fellow Coordinators and SHRM/HC Regional Team

Bring your coffee before the official event kicks off!

10:00 am - 11:00 am Hear from SHRM and Holmes Corporation Leadership

**Welcome and Opening Remarks** 

Kim Rudrud, Holmes Corporation

**SHRM Certification Research Information** 

Alexander Alonso, PhD, SHRM-SCP, SHRM

**Awards Celebration** 

11:00 am - 11: 15 am **Break** 

11:15 am - 12:00 pm What's New in 2022

In this session you will hear from SHRM and Holmes Corporation staff who will share SHRM Certification updates. We will cover information on the update to the SHRM BASK, exam and eligibility changes, academic alignment, and SHRM Recertification. We will also discuss the updates to the 2022 SHRM Learning System and review the SHRM Essentials of Human Resources product. Join us for this informative, fun-filled session!

#### Learning Objective:

Learn all about SHRM Certification, the 2022 SHRM Learning System product updates, and SHRM Essentials of Human Resources product.

Alison Costello, Holmes Corporation Tiffany Brown, SHRM Demetrius Norman, SHRM Elizabeth Moore, SHRM-SCP, Holmes Corporation Andrew Morton, SHRM

12:00 pm - 12:30pm **Break** 

# Tuesday, May 3 (continued)

**Times listed in Central Time** 

12:30pm - 1:00pm & 1:00pm - 1:30pm

#### **Breakout Sessions: Pick one session for each timeslot**

Five 30 minute breakout sessions are available. You can attend a total of two sessions from the list below, one at 12:30pm and another at 1:00pm.

#### **Instructor Best Practices:**

Have you ever wondered how others use the instructor tools within PRC? Have you considered delivering the content in a different order but unsure how to change it? Join this session to share best practices for your instructor led offering.

Elizabeth Moore, SHRM-SCP, Holmes Corporation Kathy Fenninger, SHRM-SCP, Rice University Orlena Cowan-Bailey, SHRM-SCP, Central Connecticut State University

# **Exam Vouchers/People Manager Qualification (PMQ)/ Specialty Credentials:**

Learn about more opportunities to serve your students, expand partnership with SHRM, and be part of a pilot bundle offer.

Kim Rudrud, Holmes Corporation Dorian Rollins, SHRM Nicole Hall. SHRM

### **Challenge Busters:**

Turn challenges into opportunities! Interactive session to discuss common roadblocks and to share solutions and suggestions for "busting them!"

Taimi Herron, Holmes Corporation Cathy Scavone, California State University San Marcos

#### **Corporate Outreach:**

Say this, not that. A brilliant approach to Corporate Outreach.

Becky Dworak, Holmes Corporation Bronwyn E. A. Bates, Howard Community College Colin Moylan, Holmes Corporation

#### **Funding Sources:**

Feel empowered to seek various funding resources available to you.

Alison Costello, Holmes Corporation Kathy Barnes, University of South Florida Transcie Almonte Sabio, Montgomery College

2

# Tuesday, May 3 (continued)

**Times listed in Central Time** 

1:30pm - 1:45pm

**Break** 

1:45 - 2:45pm

### **Enrollment Solutions — Partner Panel**

This session brings together a panel of 2021 award winners who have success with the Learning System program. How do they sustain and increase enrollments year-over-year? What audiences are they reaching? What scheduling options and formats are being offered to meet the needs of the students? What challenges have they overcome? And what makes them successful? We'll hear from our colleagues on strategies that work for them.

### Learning Objectives:

Learn how successful partners manage their courses and increase enrollments by meeting the demands of their students, being creative, and always seeking out and being open to new opportunities.

Taimi Herron, Holmes Corporation
Flora Wong, California State University Los Angeles
Lesa Bergsma, Institute for Professional Excellence at Davenport University
Deborah Avans, Old Dominion University
Laura Raiford, University of Georgia
Eileen Callahan, Villanova University

### **Closing Remarks**

# Wednesday, May 4

Times listed in Central Time

**ON-GOING** 

Ask the Expert EXPO: Partner Resource Central (PRC) & Serving the Military Throughout the conference, you can use your breaks to pop into the Expo where you'll find a PRC booth and a Military booth with great resources for you to learn about the topics. You can also reach out to HC and SHRM experts with specific questions.

Kate Seaton, Holmes Corporation Eddice Douglas, SHRM

9:40am - 9:55am

Networking with Fellow Coordinators and SHRM/HC Team Bring your coffee to kick off your day!

10:00am - 10:45am

### **SHRM State of the Society**

SHRM's mission hasn't changed: to empower people and workplaces by advancing HR practices and maximizing human potential. SHRM's vision is to build a world of work that works for all. There has never been a more important time for HR professionals to be leaders in their organizations, and to put into practice the competencies that SHRM Certification represents. SHRM's Chief Global Development Officer, Nick Schacht, SHRM-SCP, will share how SHRM is responding to the current environment, as well as provide an update on the SHRM credentials, and Strategic Blueprint.

### Learning Objectives:

Understand SHRM's overarching purpose, mission and vision; learn SHRM's strategic initiatives for 2022 and coming years; clearly understand the different SHRM product and service offerings and how they may affect SHRM Education Partners.

Nick Schacht, SHRM-SCP, SHRM

10:45am - 11:00am

**Break** 

11:00am - 11:15am

## SHRM's Audience-centric Marketing: Reaching your Best and Future Customers

Join us for an inside look at SHRM's audience-centric marketing strategy. Get a sneak-peek into how SHRM is bringing this strategy to market for various audiences and segments and what they have in store to support your programs!

### Learning Objectives:

Learn about SHRM's **Audience–centric marketing strategy**, and take away practical tips to incorporate this model into your efforts.

Brian Clark, SHRM

# Wednesday, May 4 (continued)

Times listed in Central Time

11:15am - 12:15pm

### **Crafting Your Story to Engage Your Audience**

HC's dynamic marketing duo Kelly & Steven are back to share best practices and tips for honing your "marketing story" and how to turn that story into engaged prospects ready to enroll. Your assignment will be to start brainstorming your program's marketing story.

### Learning Objectives:

- Explore how to craft a marketing story that reflects your unique offerings.
- Dive into ways to implement your marketing story into your outreach.
- Brainstorm your own marketing story and how you can apply in your marketing.

Kelly Cusick, Holmes Corporation Steven Khraiss, Holmes Corporation

12:15pm - 12:45pm

**Break** 

12:45pm - 1:45pm

## Power Up Your Social and Digital Media Strategy—Panel Discussion

Join two expert Education Partners for a fast-paced session diving into all things digital and social media. You'll walk away with fresh ideas to try in your own marketing, as well as best practices for creating a successful digital media strategy to help build your program and drive enrollments. Your assignment will be to identify 3-5 tactics you will try for the Fall semester.

### Learning Objectives:

- Get up to speed on the latest social and digital media trends.
- Discover fresh ideas & best practices from coordinators like you.
- Identify 3-5 ideas you want to try for your Fall 2022 digital marketing efforts.

Sam Cusick, Holmes Corporation Liz Schoenecker, Holmes Corporation Scott Reynolds, HR Jetpack George Zombakis, SHRM-CP, Rice University

1:45pm - 2:00pm

**Break** 

# Wednesday, May 4 (continued)

**Times listed in Central Time** 

2:00pm - 3:15pm

### Apply What's Working in Local Marketing—Panel Discussion

Tune into an expert panel of Education Partners as they share their most successful tactics and ideas to help drive enrollments in their local markets. And the best part? Almost all of these ideas are FREE or low cost! Your assignment will be to identify 3-5 ideas you plan to implement going forward.

#### Learning Objectives:

- Discover new ideas for low-cost or free marketing tactics from an expert panel of SHRM coordinators.
- Outline 3-5 ideas you want to implement in your marketing going forward.

Kelly Cusick, Holmes Corporation Roxanne I. Vedia, University of the Incarnate Word Chantal Gomes, NYU Theresa Price, North Iowa Area Community College Elisabeth Legge, California State University Dominguez Hills

3:15pm

**Closing Remarks** 

Kim Rudrud, Holmes Corporation